

**Novartis Oncology  
Patient Support**



## **Support for your patients when they need it most**

To learn more about Novartis Oncology Patient Support,  
visit **[HCP.Novartis.com/Access](https://HCP.Novartis.com/Access)**.



## Patient Assistance Now Oncology (PANO)

For all patients seeking support, PANO is the first stop. PANO provides a benefits investigation to determine whether patients are eligible for programs that may provide:



Co-pay support for most Novartis Oncology medications\*



1-on-1 product education and lifestyle support†



Free trials of Novartis medications‡

\*Limitations apply. This offer is only available to patients with private insurance. The program is not available for patients who are enrolled in Medicare, Medicaid, or any other federal or state health care program. Novartis reserves the right to rescind, revoke, or amend this program without notice. For full Terms and Conditions, visit [Copoly.NovartisOncology.com](http://Copoly.NovartisOncology.com) or call 1-877-577-7756.

†The Novartis Patient Navigator Program is available for select Novartis Oncology products. Patient Navigator services do not involve the practice of nursing or provide clinical advice and counseling.

‡Varies by product; this offering is for approved uses/indications only.

Find out more about what PANO can do for your patients. **Call 1-800-282-7630.**



## Access Support With the PANO SRF

To get started, the PANO Service Request Form (SRF) must be submitted. A complete SRF has 2 halves: Patient and HCP.

**STEP 1**

**Patient Submits** on [Patient.NovartisOncology.com](http://Patient.NovartisOncology.com)

- The patient will receive a confirmation number from PANO
- He or she should provide the confirmation number to HCP

**STEP 2**

**HCP Submits** on [HCP.Novartis.com/Access](http://HCP.Novartis.com/Access)

- Enter patient's confirmation number and date of birth (confirmation number can also be requested from PANO)
- After completing online, digitally sign and submit

## Flexible Submission Options

The PANO SRF can be submitted online or via fax. Here's what you need to know in order to choose the best option for your office.

### Online

- Patient must submit first
- Prescriber may sign digitally (if unable, submit without signature and fax a signed copy to PANO)

### Fax

- Patient or HCP may submit first
- After downloading the HCP half on [HCP.Novartis.com/Access](http://HCP.Novartis.com/Access), the prescriber must sign and fax to PANO (1-888-891-4924)

All submissions must include the prescriber's signature in order to be considered complete.

**PANO will contact the HCP office within 24 to 48 hours of both halves being submitted.**

## Novartis Oncology Universal Co-pay Program

- Provides co-pay support for most Novartis Oncology medications
- Eligible patients with private insurance may pay \$25 per month and Novartis pays the remaining co-pay, up to \$15,000 per calendar year, per product\*



\*Limitations apply. This offer is only available to patients with private insurance. The program is not available for patients who are enrolled in Medicare, Medicaid, or any other federal or state health care program. Novartis reserves the right to rescind, revoke, or amend this program without notice. For full Terms and Conditions, visit [Copay.NovartisOncology.com](http://Copay.NovartisOncology.com) or call 1-877-577-7756.

Learn more at [Copay.NovartisOncology.com](http://Copay.NovartisOncology.com).



## Novartis Patient Assistance Foundation (NPAF)

An independent charitable organization that may help provide access to Novartis Oncology medications to patients who are:

- Uninsured or underinsured
- Experiencing financial hardship

### Accessing NPAF

Submit the PANO SRF for NPAF assistance.

NPAF enrollment criteria are available at [HCP.Novartis.com/Access](http://HCP.Novartis.com/Access).



**For more information about the  
programs described here**



Visit [HCP.Novartis.com/Access](https://HCP.Novartis.com/Access)



Call 1-800-282-7630

To find out for which programs your patient is eligible,  
you and your patient must submit a PANO SRF.

